Competition Details of Participation – Game of Skill

Terms defined in this table are referenced throughout the operative terms and conditions below and carry the same meaning as in this table.

Word	Description/Meaning			
Promoter	Wyndham Destinations Asia Pacific Pty Ltd			
Address	Wyndham Corporate Centre, 1 Corporate Court, Bundall Qld 4217			
ACN	090 083 613			
Telephone/Fax	+61 7 5512 888 / +61 7 5512 8775			
Competition Details				
Competition	2019 #Spoilt Snap + share Competition			
Versions of this Competition	Online only			
Competition Website	www.mywyndhamholidays.com			
Competition Start Date and Time	15/09/2019 at 9.00am AEST			
Competition End Date and Time	31/01/2020 at 11.59pm AEST			
Entry Details				
Eligible Entrants	Australian and New Zealand permanent residents, aged 18 years and over who submit an entry in accordance with these Details of Participation.			
Number of Allowable Entries Eligible Entry	Unlimited			
	 Participants may enter via Facebook or Instagram following all the below steps: Posting an image or video showing their in-room surprise and delight experience during their stay at a participating Resort Managed by Wyndham resort listed below. Tag and/or mention the Resort Managed by Wyndham resort they are staying at The image or video must include #spoilt and #wyndhamholidays to be an eligible entry. Facebook and Instagram stories (temporary content) will not be counted as an eligible entry. Your account must be set to Public until the Entry Close Date and Time. Participating resorts: 			
	Club Wyndham Ballarat Club Wyndham Cairns Club Wyndham Denarau Island Ramada by Wyndham Golden Beach Club Wyndham Lakes Entrance Ramada by Wyndham Rotorua Club Wyndham Pokolbin Hill Club Wyndham Port Macquarie Club Wyndham Port Stephens			

	ub Wyndham Coffs Harbour Terraces ub Wyndham Coffs Harbour
	ıb Wyndham Dunsborough
	ıb Wyndham Crown Towers
	ıb Wyndham Perth
Clu	ıb Wyndham Flynns Beach
Clu	ıb Wyndham Kirra Beach
Clu	ıb Wyndham Seven Mile Beach
Clu	ıb Wyndham Suites
Rai	mada by Wyndham Marcoola Beach
Clu	ıb Wyndham Wanaka
Clu	ıb Wyndham Surfers Paradise
Clu	ıb Wyndham Port Douglas
Clu	ıb Wyndham Torquay
Rai	mada by Wyndham Phillip Island
Clu	ıb Wyndham Shoal Bay
Clu	ıb Wyndham Melbourne
Clu	ıb Wyndham Sea Pearl
Clu	ıb Wyndham Dinner Plain
Clu	ıb Wyndham Bali Hai
Clu	ıb Wyndham Ka 'Eo Kai
Clu	ıb Wyndham Dreamland
Clu	ıb Wyndham Kona
Rai	mada by Wyndham Hope Harbour
TR'	YP Fortitude Valley Brisbane
Da	ys Hotel and Suites Jakarta Airport
Rai	mada Bali Sunset Road Kuta
Wy	yndham Tamansari Jivva Resort Bali
Wy	yndham Surabaya
Wy	yndham Garden Kuta Beach Bali
Wy	yndham Opi Hotel Palembang
Wy	yndham Sundancer Resort Lombok
Wy	yndham Casablanca Jakarta
Rai	mada Suites Solo
Wy	yndham Sea Pearl Resort Phuket
Wy	yndham Grand Kalim Bay

Prize Details				
Total Prize Retail Value	AUD \$5000			
Prizes	5 x Monthly Prizes: \$1000 cash issued via a bank transfer to the nominated bank account. This may take up to 2 weeks from time of details being provided.			
Judges	A panel of 3 judges from the marketing team at Wyndham Destinations Asia Pacific Pty Ltd			
Entry Start Date and Time	Entries commence from 9:00am AEST on 15/09/2019. All non-winning entries will roll over into subsequent prize draws.			
Entry Close Date and Time	Entries must be received by 11.59PM AEST on the below dates:			

	Prize	Start Date		
	Monthly Prize Draw 1	1/11/19		
	,			
	Monthly Prize Draw 2	22/11/19		
	Monthly Prize Draw 3	13/12/19		
	Monthly Prize Draw 4	10/01/20		
	Monthly Prize Draw 5	31/01/20		
Date and Time of Prize Judging	Prize judging will be at 2:00pm AEST on the below dates:			
	Prize	Start Date		
	Monthly Prize Draw 1	8/11/19		
	Monthly Prize Draw 2	29/11/19		
	Monthly Prize Draw 3	20/12/19		
	Monthly Prize Draw 4	17/01/20		
	Monthly Prize Draw 5	7/02/20		
Unclaimed Prize Judging	Prize judging for all unclaimed prizes will be at 2:00pm AEST on 07/05/20			
(if applicable)				
Location of Prize Judging	Wyndham Corporate Centre, 1 Corporate Court Bundall QLD 4217			
Method of Prize Judging	Judges will apply the following criteria in judging an entry based on: a) Appeal			
	b) Creativity			
	c) Originality			
	d) Relevance			
	e) Content			
	f) Any other criteria the Judg	es deem appropriate		
Prize Winner Notification &	Winners will be notified via Facebook Messenger or Instagram Direct Message (dependent on channel of entry) on the below dates:			
Publication Date				
	Prize	Start Date		
	Monthly Prize Draw 1	11/11/19		
	Monthly Prize Draw 2	02/12/19		
	Monthly Prize Draw 3	23/12/19		
	Monthly Prize Draw 4	20/01/20		
	Monthly Prize Draw 5	10/02/20		
Prize Winner Notification &		ished on <u>www.competitionsbyv</u>		
Publication Method	contacted in writing via Face	book Messenger or Instagram I	Direct Message	
	(dependent on channel of entry).			
Prize Redraw Publication Date (if	Winners will be notified via Facebook Messenger or Instagram Direct Message			
applicable)	(dependent on channel of entry) on 11/05/20.			
Prize Conditions				
Time for Redemption	A hank transfer will be made	to the winner's nominated has	nk account. This may	
Time for Nedelliption	A bank transfer will be made to the winner's nominated bank account. This may			
	take up to 2 weeks from time of details being provided.			
N. O. I.B.:				
Non-Cash Prize	A prize in any form except that of currency authorised as a medium of exchange			
	by the laws of Australia or any other country.			
Costs in Excess of the <i>Prize</i>	The amount by which the <i>Prize Value</i> is exceeded.			
Time Limits	NA			

Individual Terms and Conditions

Participants may enter via Facebook or Instagram following all the below steps:

- 1. Posting an image or video showing their in-room surprise and delight experience during their stay at a participating Resort Managed by Wyndham resort listed above.
- 2. Tag and/or mention the Resort Managed by Wyndham resort they are staying at.
- 3. The image or video must include #spoilt and #wyndhamholidays to be an eligible entry.

Facebook and Instagram stories (temporary content) will not be counted as an eligible entry. Your account must be set to Public until the Entry Close Date and Time.

- By hashtaging #spoilt and #wyndhamholidays you give permission to Wyndham Destinations Asia Pacific to re-post the image for advertising purposes.
- Winners will assume all responsibility and costs for any and all amounts that may become payable in excess of the amount provided to complete their bookings and/or stays.
- No refund will be given for any unused portion of prize.

Operative Terms and Conditions

1. General

- 1.1. Information on how to enter the *Competition* forms part of these Details of Participation and entry is deemed as acceptance of them.
- 1.2. No purchase necessary to enter contest or redeem prizes.
- 1.3. Entries not received by *Competition End Date and Time* or not completed in accordance with these Details of Participation will not be eligible to win.
- 1.4. Where no eligible entries have been received, the *Promoter* has discretion to cancel the *Competition*.
- 1.5. The *Promoter*'s decision in all instances is final and no further correspondence will be entered into.

2. Prize Terms

- 2.1. Prize awarded on Date and Time of Prize Judging.
- 2.2. Winner to receive Prize as at the Total Prize Retail Value described in table above.
- 2.3. If for any reason the *Prize* is not available, the *Promoter* reserves the right to substitute another item for the *Prize*, in its sole discretion, of equal or higher value, subject to Regulatory Authority approval.
- 2.4. Total Prize Retail Value is correct at time of publication.

3. Entry Terms

- 3.1. Contest is open to *Eligible Entrants* only.
- 3.2. Eligible Entrants must comply with the Number of Allowable Entries.
- 3.3. Entrants will be uniquely identified by their Social account name, email address or phone number.
- 3.4. Where there is a dispute as to the identity of an entrant, the *Promoter* reserves the right, in its sole discretion, to determine the identity of the entrant.
- 3.5. Entries received after the Competition End Date and Time are ineligible to win.
- 3.6. All entries must be ideas stemmed from the original thought of the competition entrant. As such, any entries must not have been previously published in any forum worldwide, unless they are the entrant's own. Any entries that are found to be derived from the designs of a third party will be considered invalid and, in the event of this being discovered after a prize was awarded; the *Prize* must be returned to the *Promoter*.
- 3.7. All entries become the property of the *Promoter* and will not be returned.

- 3.8. Employees and/or associates of Club Wyndham South Pacific and the *Promoter* (and its related entities), are not eligible to win.
- 3.9. Use of the promotional material or any other information connected to the *Competition* and/or the *Promoter* without prior written consent of the *Promoter* constitutes illegal use.

4. Prize Conditions

- 4.1. Where a *Non-Cash Prize* is awardable, the prize (in whole or in part) is not transferrable or exchangeable and cannot be taken as cash unless otherwise stated.
- 4.2. Where a cash prize is awardable, the prize (in whole or in part) is not transferrable or exchangeable unless stated otherwise.
- 4.3. Neither the *Promoter*, nor any of their agencies or affiliates accepts any responsibility or liability for:
 - (a) the winner's failure to redeem the *Prize* within the *Time for Redemption* and/or in accordance with these Details of Participation; or
 - (b) the winner's failure to use the Prize within relevant *Time Limits*; or
 - (c) any damages/injury, loss however described arising out of the winners (and their friends where applicable) use or failure to use the *Prize*.
- 4.4. If a winner fails to redeem or use their Prize within these Details of Participation, the Prize will be forfeited subject to the guidelines of the gaming authorities in each State or Territory where relevant.
- 4.5. The Winner will assume all responsibility for *Costs in Excess of the Prize*.
- 4.6. Successful redemption of all prizes (both cash and Non-Cash Prizes) will be subject to *Individual Terms* and *Conditions* that may be imposed either by the *Promoter* or third parties.
- 4.7. In the event that a Prize is not claimed within 3 months of the winner being notified, an *Unclaimed Prize Judging* event will be held.

5. Prize Judging

- 5.1. Chance plays no part in determining the prize winner.
- 5.2. The *Prize* will be awarded to the entrant who is deemed to have provided the best entry as determined by the judges.
- 5.3. *Judges* will apply the following criteria in judging an entry based on:
 - a) Appeal
 - b) Creativity
 - c) Originality
 - d) Relevance
 - e) Content
 - f) Any other criteria the Judges deem appropriate
- 5.4. In the event the *Date and Time of Prize Judging* falls on a non-business day, the judging will take place on the next business day.

6. Notification

- 6.1. Winner(s) will be notified using the contact details provided in their *Eligible Entry*.
- 6.2. Publication of Winner(s) will occur as per Prize Publication Method on the Prize Publication Date.
- 6.3. Publication of Winner(s) of redraws (as applicable) will occur as per Prize Publication Method on the Prize Redraw Publication Date.
- 6.4. The name of the Prize winner(s) may be obtained by sending a self-addressed stamped envelope to Winners List, C/- Wyndham Destinations Asia Pacific, PO Box 7493, GCMC QLD 9726 or visiting www.wyndhamap.com/winners.

7. **Promotion**

- 7.1. By entering, the prize winner agrees to the use of entry answer, pictures, names and/or statements for future promotional purposes without further payment or consideration.
- 7.2. By entering this promotion, unless otherwise advised, each entrant also agrees that the *Promoter* may use this information or disclose it to other organisations that may use it, in any media for future promotional, marketing and publicity purposes without any further reference, payment or other compensation to the entrant.

8. Important Information

- 8.1. To retract your express consent from Wyndham Destinations Asia Pacific contact Customer Service on 1800 021 130 or +61 7 5512 8040, or verbally request your retraction when speaking with a company representative at time of call.
- 8.2. In the event that the entrant does not provide their contact details (residential and email) and telephone number(s) (work, mobile and home/private) on the Entry Form, the *Promoter* reserves the right to obtain those contact details and telephone number(s) from various sources made available in the public domain such as, but not limited to, publicly available directories and the entrant authorises the *Promoter* to contact them on those contact details and telephone number(s) for an indefinite period.
- 8.3. Entrants may be contacted by phone, mail or electronic messaging for the purpose of promoting the *Promoter*, a partner or supporting merchant's various products and services.
- 8.4. Further the entrant consents and agrees that the *Promoter* is reserving the right to sell, distribute, rent, licence, disclose or reveal, share or pass the information onto any third party. From time to time the *Promoter* discloses its database information (which contains personal information) for a fee to list brokers, list rental organisations and other organisations who comply with all applicable state and federal privacy legislation, which enables them to promote the services and products of their clients.
- 8.5. The *Promoter* reserves the right to request verification of age, identity, contact details of entrants and any other information relevant to entry into or participation in this promotion. Verification is at the discretion of the *Promoter*, whose decision is final.
- 8.6. By entering this competition the entrant expressly consents to the *Promoter* forwarding their personal information overseas to jurisdictions such as the United States of America, the Philippines, India or South Africa
- 8.7. Information/ data provided and/or used as part of competition entry that contains personal information of third parties such as phone numbers, mail or email addresses, or that contains material which is unlawful, or makes reference to illegal activities, or that is offensive, abusive, obscene, defamatory, threatening, indecent or which is sexual or pornographic in nature, that vilifies, insults or humiliates any person, (whether fictional, alive or dead) or which highlights, addresses or attacks any person on the basis of race, religion, ethnicity, gender, age, sexual orientation or any physical or mental disability, or that contains profanity or spiteful remarks, or material that is commercial in nature, (this may include but is not limited to materials which advertise or promote any goods or services, websites, competitions, schemes or any other matter), or that contains false, misleading or deceptive information, misinformation or rumour, or that you do not have a right to post because of any law or arising out of a contractual obligation, or that contains viruses, or other malicious code, files or programs designed to interrupt, limit or destroy the functionality of other computer software or hardware will be removed from competition, and the entrant will be deemed ineligible to enter the competition or receive any *Prize*.
- 8.8. The *Promoter* assumes no responsibility for any failure to receive an entry or for inaccurate information or any loss, damage or injury as a result of technical or telecommunications problems, including security breaches even to the extent that such failure, loss, damage or injury may be caused by the negligence of the *Promoter*. If such problems arise, then the *Promoter* may (where necessary) modify, cancel, terminate or suspend the promotion, subject directions from a regulatory authority.
- 8.9. Any contact the *Promoter* or its employees have with entrants may be monitored and/or recorded for training and/or compliance purposes. Please advise at point of contact if you do not wish this to occur.
- 8.10. The *Promoter* reserves the right to block, prohibit or withdraw entries where that entry impairs the proper operation of the competition and/or the *Promoter*'s business, including automated entry systems and/or services.

9. Privacy Policy

- 9.1. Our Privacy Policy is available at www.wyndhamap.com or by sending a request to the Privacy Officer at Wyndham Destinations Asia Pacific, PO Box 7493, Gold Coast MC, Qld 9726.
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